

# View Account Information

Users follow the steps below to review their utility billing accounts. Any changes made on these tabs immediately reflect on the account.

1. On the Utility Billing Home page, click an account number link in the Accounts grid to display the Account Overview page.
2. Click the [Account Detail tab](#) to review details about the account, including current account status, recent bills, payment arrangements, contracts and deposits.

tyler technologies Accounts Receivable Building Projects Business Licenses Call Center Court Payments Property Tax

Online Payments Demo / Utility Billing / Accounts / Account Detail

## Account Detail

**5072 CRAWFORD DR.** JANE DOE  
This account is active. Acct# 040-0240-96

Account Detail Transaction History Address Info Account Info Consumption History Avg Monthly Payment

Balance Summary Make a Payment

<b>Prior Account Balance</b>	\$282.67
<b>Current Bill (Due 10/15/2007)</b>	\$87.63
<b>Transactions Since Current Bill</b>	\$0.00
<b>Account Balance</b>	\$370.30

3. Click the [Transaction History tab](#) to review payment, billing, and adjustment details for the selected account, including a running balance. To filter the grid for specific transactions, enter a **Start Date** and **End Date**.

# Transaction History

5072 CRAWFORD DR.

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JANE DOE  
Acct# 040-0240-96

[Account Detail](#)
[Transaction History](#)
[Address Info](#)
[Account Info](#)
[Consumption History](#)
[Avg Monthly Payment](#)

## Find Transactions

Start Date: 11-30-2015 
 End Date: 11-30-2016

Transactions from 11-30-2015 to 11-30-2016

4. Click the [Address Info tab](#) to review the current address information for account.

# Address Information

5072 CRAWFORD DR.

This account is active.

JANE DOE  
Acct# 040-0240-96

[Account Detail](#)
[Transaction History](#)
[Address Info](#)
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[Consumption History](#)
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## Property Description

Flood Zone	YES
Block	5072
Addition	ROSEBUD

## Metered Services

Service	Meter #	Meter Location
ELECTRIC	003813	00008 - BAD DOG!!
WATER	004163	00037 - COMBO 2357
GAS	002273	

## Non-Metered Services

Service
SEWER
GARBAGE

**Available Accounts**

- 5072 CRAWFORD DR.
- 5064 AMHURST LN.
- 5052 CRAWFORD DR.
- 6882 FM 549 SOUTH

**Online Services**

- Utility Billing Home
- Manage Accounts
- Sign up to go Paperless

**Need Help?**

- Submit Service Request
- Contact Us
- (806) 555-1212

5. Click the [Account Info tab](#) to review contact for the account. Users can edit some fields. Type over the existing entries and click **Update Account Info** to save the changes.

# Account Information

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This account is active.

JANE DOE  
Acct# 040-0240-96

[Account Detail](#)

[Transaction History](#)

[Address Info](#)

[Account Info](#)

[Consumption History](#)

[Avg Monthly Payment](#)

## General Account Information

EMAIL ADDRESS

HOME PHONE

555-856-9632

Cell Phone

555-878-9685

[Update Account Info](#)

### Available Accounts

[5072 CRAWFORD DR.](#)

5064 AMHURST LN.

5052 CRAWFORD DR.

6882 FM 549 SOUTH

### Online Services

- [Utility Billing Home](#)
- [Manage Accounts](#)
- [Sign up to go Paperless](#)

- Click the [Consumption tab](#) to review utility consumption. If the service provider uses the Account chart type, the chart displays consumption for the most recent billing cycle from the current year compared to consumption from the same billing cycle of the previous year. If the service provider uses the Comparison chart type, the chart displays the average consumption of residents in the same billing class compared to the account holder's consumption for the most recent billing cycle.

# Consumption

5072 CRAWFORD DR.

This account is active.

JANE DOE

Acct# 040-0240-96

Account Detail

Transaction History

Address Info

Account Info

Consumption History

Avg Monthly Payment

View Consumption For ELECTRIC

Available Accounts

5072 CRAWFORD DR.

5064 AMHURST LN.

5052 CRAWFORD DR.

6882 FM 549 SOUTH

Online Services

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Messages

To see **Quick Pay Feature** use- Account #- 019-0400-06, last Payment amount- 15.00

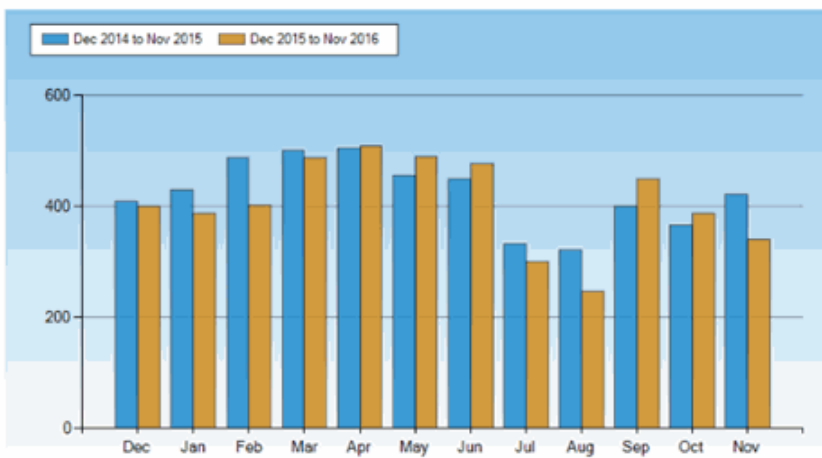
If you didn't get a chance to read your Utility flyer that came in the mail check it out [here](#).

The City mails out the utility bills by the 4th of each month. Bills are due and payable upon receipt. If payment is not **received** at the City on or before the 18th of each month, the bill will be considered delinquent and a fee added. If the balance is not **received** at the City on or before the

Consumption Note- This is a message area configured by the site.

## Consumption for ELECTRIC

	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
Dec 2014 to Nov 2015	410	430	488	501	504	456	450	332	322	401	366	422
Dec 2015 to Nov 2016	401	388	403	487	510	490	477	301	248	450	388	342



7. Click the [Average Monthly Payment tab](#) to review average monthly payment information, the amount necessary to settle the account, and a graph of average monthly payments from the past year. This tab is available if the service provider configured the site to allow average monthly payments.

# Average Monthly Payment

5072 CRAWFORD DR.

This account is active.

JANE DOE

Acct# 040-0240-96

Account  
Detail

Transaction  
History

Address  
Info

Account  
Info

Consumption  
History

Avg Monthly  
Payment

Average monthly payments are not currently setup for this account.

## Available Accounts

5072 CRAWFORD DR.

5064 AMHURST LN.

5052 CRAWFORD DR.

6882 FM 549 SOUTH

## Related Topics

[Log In to the Online Services Website](#)

[Submit a Service Request](#)

[Contact Us](#)

Need more help? Visit [Tyler University](#), [Tyler Community](#), or contact your [Support Team](#).

